

**BEFORE THE FORUM  
FOR REDRESSAL OF CONSUMER GRIEVANCES  
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 6<sup>th</sup> day of June' 2020  
C.G.No:211/2019-20/ Kadapa Circle**

**Present**

**Sri. Dr. A. Jagadeesh Chandra Rao  
Sri. Dr. R. Surendra Kumar**

**Chairperson  
Independent Member**

**Between**

A. Mangamma,  
Burujujupalli (V),  
Kondapuram (M),  
Kadapa -Dist

Complainant

**AND**

1. Deputy Executive Engineer/Jammalamadugu  
2. Executive Engineer/O/Proddatur

Respondents

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**ORDER**

1. Complainant on behalf of his grandmother presented a complaint before this forum stating that they had AGL service with service No.2211201000249 feeding from 100 KVA transformer. During replacement of 100 KVA DTRs with small capacity DTRs supply was not extended to their service. Hence he requested for restoration of supply.
2. Respondent No.1 submitted his written submission before this forum stating that the supply has been extended to the complainant service from the existing 25 KVA DTR as the DTR is feeding only two No's services with contracted load of 16 HP.
3. When the forum contacted the complainant registered phone No.8978301430 on 11.03.2020 at 5.00 P.M her grandson M. Parameswar Reddy informed that their grievance was resolved and requested to close their complaint.

4. Since the complainant himself acknowledged that their grievance was resolved accordingly the complaint is disposed off.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 6<sup>th</sup> June 2020.

Sd/-  
**Independent Member**

Sd/-  
**Chairperson**

True Copy  
Member/Finance  
99/06/2020

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.